

Welcome to the Green Ontario Fund Online Orientation - For Air Source Heat Pumps!

Before you begin please plan on 15 minutes of undisturbed time to complete the Orientation.

Use the Next and Back buttons to navigate through the screens. On question screens, you will need to select the correct answer to advance forward.



An agency of the Government of Ontario

What Air Source Heat Pump Rebates are available through the GreenON Rebates Program?

Rebate Details: Air Source Heat Pumps

Eligible Measure	Participant Rebate
Ductless Air Source Heat Pump	\$1,900
Ductless Multiport Air Source Heat Pump	\$2,500 for one exterior unit and the first two interior units plus \$250 for each additional interior unit attached to the same exterior unit, up to a maximum Participant Incentive of \$4,250
Ducted Air Source Heat Pump	\$3,250
Cold Climate Ductless Air Source Heat Pump	\$2,500
Cold Climate Ductless Multiport Air Source Heat Pump	\$3,000 for one exterior unit and the first two interior units plus \$400 for each additional interior unit attached to the same exterior unit, up to a maximum Participant Incentive of \$5,800
Cold Climate Ducted Air Source Heat Pump	\$5,500

What are the details to determine if an Air Source Heat Pump is eligible for a rebate?

Eligible Equipment Details: Air Source Heat Pumps

Measure	Measure eligibility
Ductless ASHP	Must be a new heat pump that is ENERGY STAR® certified, or that meets the CEE Tier-1 qualification (i.e. has a minimum efficiency rating of SEER 15/HSPF 8.5/EER 12.5); Must have an interior unit that is compatible with the exterior unit in accordance with OEM specifications; May be a new installation where an individual is building a new custom home or a replacement of an existing system
Ductless Multiport ASHP	Must be a new heat pump that is ENERGY STAR® certified, or that meets the CEE Tier-1 qualification (i.e. has a minimum efficiency rating of SEER 15/HSPF 8.5/EER 12.5); Must have an interior unit that is compatible with the exterior unit in accordance with OEM specifications; and Must have 2 or more interior units. May be a new installation where an individual is building a new custom home or a replacement of an existing system.
Ducted ASHP	Must be a new heat pump that is ENERGY STAR® certified, or that meets the CEE Tier-1 qualification (i.e. has a minimum efficiency rating of SEER 15/HSPF 8.5/EER 12.5); have an indoor coil that is listed on the Eligible ASHP and ASHP Coil List. May be a new installation where an individual is building a new custom home or a replacement of an existing system.

Eligible equipment details: air source heat pumps cont.

Measure	Measure eligibility
Cold Climate Ductless ASHP	<ul style="list-style-type: none"> •Has a minimum efficiency rating of SEER 15 , HSPF 8.5, and EER 12.5 • Must meet the requirements in NEEP’s Cold Climate Air-Source Heat Pump Specification (NEEP, 2017 or more recent); and also meet the following two requirements: (a) COP at -15° C (5° F) greater than 2.0 at maximum capacity operation; and (b) maintain a maximum capacity at -15° C (5° F) that is greater than or equal to 55% of maximum capacity at 8.3° C (47° F)
Cold Climate Ductless Multiport ASHP	<ul style="list-style-type: none"> •Has a minimum efficiency rating of SEER 15 , HSPF 8.5, and EER 12.5 • Must meet the requirements in NEEP’s Cold Climate Air-Source Heat Pump Specification (NEEP, 2017 or more recent); and also meet the following two requirements: (a) COP at -15° C (5° F) greater than 2.0 at maximum capacity operation; and (b) maintain a maximum capacity at -15° C (5° F) that is greater than or equal to 55% of maximum capacity at 8.3° C (47° F) •Must have two or more interior units.
Cold Climate Ducted ASHP	<ul style="list-style-type: none"> •Has a minimum efficiency rating of SEER 15 , HSPF 8.5, and EER 12.5 • Must meet the requirements in NEEP’s Cold Climate Air-Source Heat Pump Specification (NEEP, 2017 or more recent)

Project documentation details: What details do you as a contractor need to collect from each installation to complete your application?

Project documentation: general customer information

- Receipts and photos of all products installed (before and after photos)
- Itemized invoices with per unit cost for the product and for the installation of the product
- **General home info:**
 - Customer Name (First and Last)
 - Customer Installation Address
 - Customer Billing Address (for provision of incentive cheque, if different from installation address)
 - Customer Electric Utility Account Number
 - Does the home have a Central Air Conditioning System (CAC) -Y/N
 - Approximate square footage of the house
 - Approximate age of the house
 - Existing heating energy source (electricity/natural gas/propane/other)
 - Type of heating system (i.e. baseboards, forced air furnace, air source heat pump, ground source heat pump etc.)
 - Age of existing heating source
 - Type of cooling

Project documentation: air source heat pumps

- Installer/Technician
- Installed equipment:
 - Brand
 - Equipment model, serial numbers
 - AHRI Number
 - EER
 - SEER
 - HSPF
 - Indoor/outdoor model numbers
 - Number of interior units (if a multiport)
 - Upload proof of purchase
- Is the heat pump also replacing Central Air Conditioner (CAC) - Y/N
 - If yes, provide existing CAC manufacturer, brand, model and serial numbers
 - Age of existing CAC

Technician Requirements for Air Source Heat Pumps

- A valid 313A or 313D refrigeration and air conditioning licence (issued by Ontario College of Trades)
- Complete Save on Energy Heating & Cooling Program
Training available here:
<https://heatingandcooling.dropzonecdm.com/hraiprogramtraining>

In summary, air source heat pumps are eligible for a rebate when...

- Addition of new ASHP meets eligibility details
- New ASHP is installed in an existing detached, semi-detached, or row town home in Ontario OR in a new custom home
- Installation is completed by a Participating Contractor of the GreenON Rebates Program
- All required project documentation is included in the application

If you or your technicians have questions

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